

LGPD

Your privacy is important to us. It is HarmonyBR's policy to respect your privacy regarding any information we may collect on the HarmonyBR website and other sites we own and operate.

We operate in compliance with the Data Protection Law (13.709/2018), which ensures privacy, confidentiality, retention, and protection of the fundamental rights of freedom and the free development of a person's personality. Additionally, we adhere to the Federal Constitution of the Federative Republic of Brazil, the Consumer Defense Code (Law 8.078/90), and the Internet Civil Framework (Law 12.965/14).

We request personal information only when we genuinely need it to provide you with a service. We do so by fair and lawful means, with your knowledge and consent. We also explain why we are collecting it and how it will be used.

We clearly state the purpose of collecting your data and how it will be used, as everything is done for the proper general administration.

We retain collected information only for as long as necessary to provide the requested service. When we store data, we protect it within commercially acceptable means as required by current legislation to prevent loss, theft, unauthorized access, disclosure, copying, use, or modification.

We do not share personally identifiable information publicly or with third parties, except when required by law.

Our website may contain links to external sites not operated by us. We are not responsible for the content or privacy practices of third-party sites. Be aware that we have no control over the content and practices of these sites and cannot accept responsibility for their respective privacy policies.

As a consumer, you are free to refuse our request for personal information, understanding that we may be unable to provide some of the services you desire.

Continued use of our website will be regarded as acceptance of our privacy and personal information practices. If you have any questions about how we handle user data and personal information, please contact us at enterprise@harmonybr.com.br.

Our policy is constantly updated.

The data subject is hereby made aware that the content of this Privacy Policy may be altered at the discretion of HarmonyBR, without prior notice. In the event of any changes, the modifications will take effect immediately upon being posted on the website.

HarmonyBR is not responsible if you use your data incorrectly or falsely, and any responsibility in this regard is excluded.

Cookie Policy

What Are Cookies?

As is common practice with almost all professional websites, this site uses cookies, which are small files downloaded to your computer to improve your experience. This page describes what information they collect, how we use it, and why we sometimes need to store these cookies. We will also share how you can prevent these cookies from being stored; however, this may downgrade or 'break' certain elements of the site's functionality.

How We Use Cookies

We use cookies for various reasons detailed below. Unfortunately, in most cases, there are no industry-standard options for disabling cookies without completely disabling the functionality and features they add to this site. It is recommended that you leave all cookies enabled if you are unsure whether you need them or not, in case they are used to provide a service that you use.

Disabling Cookies

You can prevent the setting of cookies by adjusting the settings on your browser (see your browser's Help for how to do this). Be aware that disabling cookies will affect the functionality of this and many other websites that you visit. Disabling cookies usually results in also disabling certain functionalities and features of this site. Therefore, it is recommended that you do not disable cookies.

Cookies We Set

- **Survey-related Cookies**

Periodically, we offer surveys and questionnaires to provide interesting information, useful tools, or to understand our user base more accurately. These surveys may use cookies to remember who has already participated in a survey or to provide accurate results after changing pages.

- **Form-related Cookies**

When you submit data through a form such as those found on contact pages or comment forms, cookies may be set to remember user details for future correspondence.

- **Site Preferences Cookies**

To provide you with a great experience on this site, we provide the functionality to set your preferences for how this site operates when you use it. To remember your preferences, we need to set cookies so that this information can be called upon whenever you interact with a page affected by your preferences.

User Commitment

The user agrees to make appropriate use of the content and information that HarmonyBR offers on its site, including but not limited to:

- A) Not engaging in activities that are illegal or contrary to good faith and public order;
- B) Respecting all national or international laws to which Brazil is a signatory;
- C) Not spreading propaganda or content of a racist, xenophobic nature, gambling, illegal pornography, advocacy of terrorism, or anything against human rights;
- D) Not causing harm to the physical (hardware) and logical (software) systems of the HarmonyBR website, its suppliers, or third parties, and not introducing or disseminating computer viruses or any other hardware or software systems capable of causing the aforementioned damages;
- E) The published content has reserved copyright and intellectual property rights, as established by the Copyright Law No. 9.610, of February 19, 1998, of the Brazilian Federal Government and related laws. Any infringement will be reported to the competent authorities.

Data Subject Rights

The data subject has the right to request from HarmonyBR, through the specific data processing channel, at any time, by formal request, information regarding their data.

Requests will be analyzed as provided by current legislation within a period of 72 hours, except as required by law and/or legal process.

According to the text of the LGPD, data subjects can exercise their rights by means of:

- Confirmation of the existence of data processing;
- Anonymization, blocking, or deletion of unnecessary, excessive, or non-compliant data;
- Information on public and private entities with which the controller has shared data;
- Information on the possibility of not providing consent and the consequences of refusal;

How to Exercise Your Data Subject Rights

For other requests regarding the rights of data subjects, please contact us at enterprise@harmonybr.com.br.

More Information

We hope this clarifies things for you, and as mentioned before, if there's something you're not sure whether you need or not, it's usually safer to leave cookies enabled in case they interact with one of the features you use on our site.

HarmonyBR will make efforts to safeguard the information and data collected from users through the site. However, given that there is no fully effective and secure means of electronic data transmission and retention, HarmonyBR cannot guarantee that unauthorized third parties will not succeed in accessing data improperly, and thus disclaims any liability for damages and losses resulting from the conduct of third parties, external attacks on the site such as viruses, database intrusions, technical or operational defects resulting from the use of the site, and connection failures.